



Volume 2-2006

## Welcome

Welcome to the second edition of DTG User newsletters. Yes, this one comes fast on the heels of Volume 1; we have much to share with you!



The Holiday Season is fast approaching, and for many of us, this will mean a well deserved break from work and business, at least for a few days! In order to ensure that your DTG is ready to come back to work when you are, please check out (and follow) the DTG Kiosk Extended Shut Down Procedure in your DTG Kiosk with White Ink User Guide (we've included this procedure at the end of this newsletter for your convenience also).

For our DTG Xpress and DTG Bullet owners we will formulate and distribute a recommended shut down procedure within the next week or so.

## Updated User Guides

The "Kiosk with White Ink User Guide and Operation Manual" undergoes constant updates and improvements. Please check the downloads section of the DTG Digital website regularly for the latest version of this user guide:

[www.dtgdigital.com/downloads.php](http://www.dtgdigital.com/downloads.php)

Similarly, the DTG Bullet / Xpress User Guide is close to final revision. Again, we will notify you as soon as it is available, please also regularly check the Downloads section of our web site so you don't miss it.

## This Issue's Hot Tips

- Remember that the DTG Tex inks have a limited shelf life. This is particularly true of the White Ink - but you can extend the shelf life by observing & following the White Ink Properties and Maintenance guidelines as outlined in our previous Newsletter Issue.
- Plan ahead for the holiday season - will you be able to follow these guidelines during this period? If not, you may consider running down your ink supplies in the lead up to the Holidays. Make sure that you pre-order new inks with us as soon as possible so that we can ensure ink supply in the New Year.
- Make sure you have sufficient Cleaning / Flushing Solution to be able to carry out the Extended Shut Down Procedure. If you're running low, make sure you put in an order for more today!

## Until Next Time

Thanks for taking the time to read this newsletter; we hope that you've found it interesting and informative. If you have any comments, feedback or anything you'd like to share with other users via this newsletter, please contact us at [newsletters@dtgdigital.com](mailto:newsletters@dtgdigital.com)

## Preparing the Printer for an Extended Shutdown / Storage

If the printer is not to be used for an extended period of time (more than 1 - 2 weeks), we recommend that you thoroughly flush the printer of all ink to avoid the possibility of ink drying out in the Ink System (ink tubes, valves, dampers & print head):

1. Turn the Power button on the Control Panel off, but leave the printer connected to mains power.
2. Pour the inks from each of the ink bottles at the rear of the printer back into the bottles that they were originally supplied from. Use a piece of scrap fabric to wipe excess ink from each of the ink tubes as they are removed from each of the ink bottles.
3. Thoroughly wash and rinse each of the bottles from the rear of the printer (you may need to use a small brush, such as a toothbrush, to scrub each bottle to ensure that it is free of the old ink).
4. Fill each ink bottle to approximately 1/3 full with distilled / demineralised / purified water. Re-attach the caps/ ink tubes to the ink bottles.
5. Ensure that the waste ink bottle is empty - please check the waste ink bottle regularly during this procedure
6. Remove the top blue cover from the printer - there are 3 Philips head screws holding it on, 1 each on the left and right front, and another at the rear on the opposite side to the ink bottles. You are doing this so that you can fully observe the cleanliness of the ink lines as the flushing procedure is carried out.
7. Press and hold the INK FILL button - you need to hold it for a long period of time while the ink from the ink tubes is purged and the distilled water flows through the system. Don't forget to check the waste ink bottle regularly so that it does not overflow.
8. While the distilled water is flowing through, please massage the ink tubes around the ink tube joiners which are located near the valves. These joiners are reducing joiners, allowing the connection of the larger tubing from the valves to the smaller ink supply tubing. You need to massage these areas to free up any ink that may have collected near the joiners.
9. Please also monitor the levels of water in each of the ink bottles so that they do not run dry.
10. Once you are satisfied that the ink tubes are completely purged of the old ink, stop the ink fill process. Dispose of any remaining fluid from the ink bottles.
11. Fill each ink bottle to approximately 1/3 full with cleaning / flushing solution. Re-attach the caps / ink tubes to the ink bottles.
12. Repeat steps 7 - 10 above.
13. You now need to complete a final flush with distilled water - please repeat steps 3 and 7 to 10 above. The distilled water can be safely left in the Ink Lines.
14. Turn all Ink Valves to the off position (refer Section 3.4 of the DTG Kiosk with White Ink User Guide)
15. Replace the top blue cover to the DTG Kiosk™.
16. Cover the DTG Kiosk™ and observe the recommended Environmental Conditions as outlined in Section 7.10 of the DTG Kiosk with White Ink User Guide
17. Observe the Inks handling and storage guidelines as outlined in Sections 1.2 and 7.13 of the DTG Kiosk with White Ink User Guide.

When you are ready to use your DTG Kiosk again, please follow the Printer Setup and Ink Filling guidelines as set out in Sections 5.1 and 5.2 of the DTG Kiosk with White Ink User Guide.